The student services fee for 2024 has been set at \$200 (GST Inclusive) per full-time student for study less than 120 credits. Study of over 120 credits is set at \$400 (GST inclusive). The fee funds key services for students to assist their success, retention and overall well-being while studying at Ignite Colleges. All domestic students must pay the fee and can borrow the amount against their student loan.

Student Services Fee (SSF) The Student Services Fee (SSF) is an additional levy on top of your course cost. The fee funds key services for students to assist their success and overall wellbeing while studying at Ignite Colleges.

SSF is compulsory for provider-based intramural enrolments, and optional for other types of learner situations, such as for work-based trainees, or those studying extramurally.

What the fee covers: The fee supports the provision of the following student services:

Careers and Employment support: Students have Information, advice and guidance available to them during and 6months after their course end date to support them transition to employment or higher level studies. The services covered; Careers/ Employer information, CV support, interview practice, internship preparation and careers counselling. There is a strong focus to support Māori, Pasifika, and those under 25 years old.

We have links with employers and are a central point for industry vacancies and internship opportunities as part of your course. Along with the dedicated Employers and Careers Manager, The Student Support advisors and tutoring staff will also prepare the students for interviews by inviting guest speakers to offer expertise advice on dialogue, clothing, and right attitude.

Pastoral care: Pastoral care is provided for students and involves support with MSD and Study link. We also provide contact information and facilitate meetings with external community or social services providers for students experiencing social, cultural, or financial hardship.

Sports, recreation, and cultural activities: Throughout the year the campus holds regular oncampus student events which celebrate a cross section of cultural events embracing the vibrant and diverse ethnicities and communities represented in our student body.

2024 Fee: The student services fee for 2024 has been set at \$200 (GST Inclusive) per full-time student for study less than 120 credits. Study of over 120 credits is set at \$400 (GST inclusive).

Decision making process: The current fee was set in agreement in consultation with student representatives and agreed at the Student Council Meeting held on the **30**th **May 2023**. Ignite Colleges holds regular student council meetings throughout the year and elected representatives from the student body, staff members from the academic, management and Student Support teams attend these meetings. Decisions are made on the use of the SSF and the fee charge for the following year is decided at these meetings collectively. If you wish to be involved or provide feedback on how the SSF is set or used, please contact your class student representatives and/ or your tutor